

# MAA MADHURI BRIJ VARIS SEWA SADAN



“सेवा ही जीवन है”

## “APNA GHAR”

**SANSTHA BAJHERA, BHARATPUR (RAJ.)**

### ANNUAL REPORT

### YEAR 2023-24

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**PART A – PROGRESS REPORT**

**PART B – AUDIT REPORT**

“बेसहारा, बीमार, असहाय प्रभुजनों की सेवा ही हमारी पूजा एवं आराधना है।”

## **ORGANIZATIONAL DETAILS**

- 1. Organization Name-** Maa Madhuri Brij Varis Sewa Sadan, Apna Ghar Sanstha, Bajhera Bharatpur
- 2. Address-** Apna Ghar Ashram, Achhnera Road, Village- Bajhera, District-Bharatpur, Rajasthan, Pin- 321001
- 3. Contact No-** 8599999911, 8599999922
- 4. Registration-** 49/Bharat/2000-01 dated 29.06.2000
- 5. PAN No-** AAAJM0891R
- 6. FCRA No-** 125460026
- 7. Other Registration-** 80(G) of Income Tax  
12(AA) of Income Tax  
  
'Children home' under sec. 50 of Rajasthan Government Act 2015
- 8. Email Id-** [hq@apnagharashram.org](mailto:hq@apnagharashram.org)
- 9. Website-** [www.apnagharashram.org](http://www.apnagharashram.org)
- 10. Face book-** APNA GHAR BHARATPUR
- 11. Organization Logo-**



## **ANNUAL REPORT-2023-2024**

### **FORWARD: -**

The Organization 'Ma Madhuri Brij Varis Sewa Sadan 'Apna Ghar'' is dedicated for achieving the mission 'to serve the living statue of god', who are homeless helpless, mentally and physically sick human beings and accidental or sick, cows and other living beings (birds and animals), generally found on roadside, railway station, bus stands, religious and other public places in very harsh and painful conditions. The Organization is putting all efforts to save the life of these human and other living beings with the blessing of almighty god. They generally found in very unhygienic conditions, suffering with critical diseases, wounded, painful conditions and going towards lingering death due to lack of amenities like food, medicine and shelter. In their critical phase of life, the organization is trying its best to rescue them, provide them treatment, food, shelter and other necessities of life without any charges and with the public support. These are precious human and other living beings and so should not be lost their lives due to lack of the basic need of life. The Organization make all efforts to save the life of these human and other living beings and give them an opportunity to live their life with respect and dignity.

Apna Ghar Ashrams has played a significant role by evolving a new humanitarian concept through alliance and people-based mechanism in order to eradicate the sufferings of homeless helpless and hopeless sick living beings. At the end of this year 58 Apna Ghar Ashrams were running in 11 states of India by the Organization out of which **22 in Rajasthan** (Bharatpur, Ajmer, Kota, Alwar male & female, Bikaner, Jodhpur, Shri Ganganagar, Kotda Ajmer, Vridhashram Bikaner, Pali, Nokha, Hindaun, Bassi (Jaipur), Jaipur, Jamdoli (Jaipur), Udaipur, Kuchaman City, Pushkar, Bari (Dholpur), Vijaynagar (Ajmer), and Neem Ka Thana (Sikar) **3 in Delhi** (Puthkhurd, Budpur and Punjabkhore), **14 in Uttar Pradesh** (Shamli, Kokilavan (Mathura), Govardhan, Hathras, Firozabad, Shukratal, Varanasi, Meerut, Lucknow, Vrindavan, Pilkhua, Noida, Kanpur and Soroji), **5 in**

**M.P.** (Shivpuri Male & Female, Dabra, Bhopal, ratalm and vidhisha), **3 in Gujrat** (Umta (Mehasana), Vadodara , and Gandhidham)**3 in Maharashtra** (Pune Male & Female, vasai(Mumbai)), 2 in **Chhattisgarh** (Raigarh and Raipur), **one each in West Bangel** (Purulia), **Haryana** (Bhiwani), and ( Cuttack) **Orissa**. Apart from that one Ashram is running in Bhaktpur Kathmandu in Nepal i.e. outside India. In all 58 Ashrams running by the Organization there are 13480 homeless helpless destitute prabhuji (persons) are being served as on 31<sup>st</sup> March 2024. In addition to helpless human beings Bharatpur Ashram is also providing services for helpless sick wounded cows, animals and birds. Apart from that a helpline with name Apna Ghar Helpline Bharatpur and Pradhanmantri Jan Aushadhi Kendra Agra are also being operated by the Organization.

This concept of the organization is unique and played a vital role to attach the community and philanthropy with the services of these most needy persons of the society. With the help of Apna Ghar Sewa Samities and Helpline members, the scale and coverage of services have been expanded in other part of the country and in Nepal.

Large number of peoples are coming at Apna Ghar Ashrams from all over the country to perusal the services provided to these Prabhuji (Inmates) by the Organization and they feel serenity and satisfaction after visiting here. Our best wishes to all the visitors for strengthening the humanitarian value by helping such hopeless helpless human and other living beings.



**Secretary**

## **Our Ideology**

- Service to the hopeless homeless helpless sick people is our prayer and worship.
- No hopeless homeless helpless sick person should be forced to die anywhere in agony due to lack of services and resources.
- Every abandoned helpless and sick person who is without any help and care should have the confidence that he is not alone in that critical situation, he has someone dear to take care of him, he has his Apna Ghar.
- The one who is most needy has the first right on the resources of the organization.
- Every needy person is compulsorily admitted in the Ashram in every situation.
- A letter “ThakurJi ki Chitthi” is written directly to the supreme power “Thakurji” to serve the needy “Prabhuji”, which Thakurji grants by coming in various human forms.
- If the service is genuine then the resources automatically find the service.
- If there is a shortage of any kind of resources, it is an indication that our eligibility is lacking.
- Service is not a favour to anyone, it is our duty.
- If the service is right then the feeling of service gets awakened in the person served, the one who is doing the service gets peace, the person watching the service gets a feeling of compassion and the one who is providing resources have a feeling to provide more resources.

### **MAJOR INITIATIONS OF THIS YEAR:**

For the betterment of the services, the organization takes some core decisions with expansion of services, in which the rescue of prabhuji, increasing the quality of services, optimum utilisation of resources and strengthening the monitoring system of services. These initiatives are as follows:-

#### **a) Sewa Updation Team:**

The parameters of the standard of services set by the organization may be fulfilled, for this the monitoring is being done by the coordinators of the organization. If there is any lack of the standards set by the organization

found in any Ashram, a Sewa Updation Team has been formed by the organization to recoup the services to the prabhuji as per service standards. In this team there are 5 members related to medical, service, cleaning & care, office and multi-purpose worker. One vehicle has also been allotted to this team to visit the Ashrams as per priority set by the headquarter. After reaching the Ashram, this team inspect the area related to their expertise and prepare a report and thereafter rectify the shortcomings with the staff of the Ashram and also provide training and guidance to them so that the level of services can be maintain as per standards and parameters set by the organization.

#### **b) Mission Homeless Helpless Destitute Free Rajasthan:**

To provide the services to every hopeless helpless destitute needy one, the origination taken an initiative in the State of Rajasthan to free it from such needy ones. The Rajasthan state was selected because in this state the organization is running 23 Apna Ghar Ashrams, which covers almost all the state, have a big service volunteer team and also a very good coordination with the government of Rajasthan. This mission was operated with the collaboration of social welfare department and police department of the Rajasthan State. The mission was operated from 29 February 2024 to 5 March 2024 (for a week) in which 28 ambulances, 168 staff and 56 volunteers and executives of the organization directly involved in this operation. Total 599 hopeless helpless destitute prabhuji rescued from all over the state. This was a big initiative in which almost every part of the state was covered. The role of the local citizens, media and service providers play a vital role in this operation. This was the first such initiative taken by any organization in the country.

#### **c) Committees of Prabhuji:**

By forming the committee of the prabhuji, an innovative initiative has been taken by the organization in this regard that in general, the service providers monitors the services they are providing to the beneficiaries. But by this committee, the beneficiaries will monitor the services being provided by the organization to them. This team not only monitors the services but also take the feedback of the other beneficiaries either they are satisfied with the services and what further action should be taken by the organization to improve the services more. The committee submitted their report in a prescribed format set by the organization by fulfilling all parts with their suggestions.

#### **d) SOPs for the services:**

Earlier the organization has only a prescribed service manual and the duties of the sewasathis for the services, now the SOPs (standard operating procedure) for every section has been developed. By these SOPs the dropout at the level of staff has minimized, services are providing on timely basis and also the staff feels comfort in their duties. By these SOPs and check-lists the monitoring system has become very easy.

## **Our Apna Ghar Ashrams**

As on 31st March 2024, the Organization is running 58 Apna Ghar Ashrams, the detail of which are as follows:

### **e) Ashram's directly run by the Organization:**

S.N.	Name of Ashrams	No. of Prabhuji (inmates) residing in the Ashram as on 31 <sup>st</sup> March 2024	S.N.	Name of Ashrams	No. of Prabhuji (inmates) residing in the Ashram as on 31 <sup>st</sup> March 2024
1	BHARATPUR	5826	20	Jaipur Mahila	30
2	AJMER	125	21	Alwar mahila	115
3	KOTA	309	22	Jamdoli	106
4	ALWER	84	23	Aminagar	37
5	DELHI-PUTHKHURD	636	24	Udaipur	23
6	BIKANER	126	25	Vadodara	33
7	Kokilavan	116	26	Puskar	40
8	DELHI-BUDPUR	375	27	Gandhidham	32
9	SHRI GANGANAGAR	146	28	Badi	51
10	Kotda School	104	29	Vrindawan	87
11	NOKHA	581	30	Lucknow	63
12	HINDAUN	106	31	Noida	294
13	BASSI-JAIPUR	204	32	Kanpur	18
14	Hathras U.P	69	33	Neem ka Thana	88
15	Purulia West Bangal	164	34	Raipur	122
16	Meerut(UP)	57	35	Ratlam	39
17	Bhiwani(Haryana)	163	36	Vidhisha	89
18	Umta(Gujrat)	45	37	Soronji	19
19	Bhopal	110	38	Faridkot	47
				<b>Sub Total Prabhuji</b>	<b>10679</b>

### **b)Affiliated ashrams of the Organization:**

S.N.	Name of Ashrams	No. of Prabhuji (inmates) residing in the Ashram as on 31 <sup>st</sup> March 2024	S.N.	Name of Ashrams	No. of Prabhuji (inmates) residing in the Ashram as on 31 <sup>st</sup> March 2024
1	JODHPUR	202	11	Pune male	69
2	OLD AGE HOME-BIKANER	208	12	Raigarh	67
3	SHAMLI	125	13	Kuchamancity	69
4	Shivpuri M.P	155	14	Pali	62
5	Goverdhan U.P	83	15	Cuttack	69
6	Firozabad U.P	59	16	Pilkhua	152
7	Dabra Gwalior M.P	80	17	Pune female	73
8	Shukaratal (UP)	407	18	Vijaynagar Ajmer	30
9	Varanasi (UP)	451	19	Punjabkhor	200
10	Nepal	155	20	Vasai	85
				<b>Sub Total Prabhuji</b>	<b>2801</b>
				<b>Total Prabhuji</b>	<b>13480</b>

## Our Projects

<b>Project Name</b>	<b>Detail</b>
1. Matra- Sadan	- Residential block for mothers and sisters.
2. Uncle-brother's Home	- Residential block for male prabhuji.
3. Grandmother's Home	- Residential block for old women.
4. Grandfather-grandfather's Home	- for senior devotees.
5. Mentally challenged home service	- separate home for mothers and sisters and uncles and brothers.
6. Param Seva Griha	- separately for seriously ill women and male devotees.
7. Infant and child Home	- for infants and children.
8. Matra-Chhaya	- for those mothers who can take care of their children.
9. Tuberculosis Home	- separately for TB infected women and male prabhuji.
10. HIV Home	- separately for HIV infected women and male prabhuji.
11. Gaushala	- for the milk arrangement of the ashram.
12. Jeev Seva Sadan	- For injured and sick cows and other animals.
13. Pakshi Sanctuary	- For injured and sick birds.
14. Pakshi-Dana Seva	- Regular food and water service for birds.
15. Rehabilitation Seva	- Sending the animals home when they are healthy and on providing the address.
16. Animal Ambulance Seva	- For bringing cows and other abandoned and sick animals.
17. Ambulance Seva	- For bringing helpless and abandoned people in the form of God.
18. Mokshadham Seva	- Last rites service of unclaimed dead bodies and animals.
19. Jal-Mandir Seva	- Setting up a drinking water stall in the city.
20. Kanyadan Seva	- Assistance in the marriage of girls from low income group.
21. Blood donation camp	- Organizing blood donation camps in hospitals.
22. Plantation	- Planting trees at various public/necessary places.
23. Natural disaster service	- Assistance in natural disasters at local, national and international level.
24. Education service	- Assistance in the education of needy boys and girls.
25. Self-reliance service	- Computer, sewing, embroidery, knitting training service to girls.
26. From society to society	- Providing the excess resources of the society to the needy.
27. A.C.coffin service	- Providing coffin service for safekeeping of dead



	bodies in the city.
28. Mokshavahini service	- Sending dead bodies to Moksha-Dham for the common citizens in the city through Mokshavahini.
29. Primary health center	- Provided by the government, for treatment.
30. Hospital	- For the operation of Prabhu residents and treatment of seriously ill Prabhuji.
31. E-Clinic	- Online treatment by senior psychiatrists from India and abroad through Tally Psychiatry.
32. Apna Ghar Vidyalaya	- Run for Bal-Gopals
33. Apna Ghar Prabhu Project	- The world's largest ashram of its category with a residential capacity of 8000.
34. Pathology Lab	- For Prabhuji's examination.
35. Dental Clinic	- For Prabhuji's dental treatment.
36. Raj. Animal Sub Health Center	- For animal service treatment.
37. Shrinathji Guest House	- Resting place.
38. Theater	- For Prabhuji's entertainment.
39. Shopping Center	- For Prabhuji to get his favorite items.
40. Cafeteria	- To provide Prabhuji his favorite food items.
41. Spiritual Park	- For worship, prayer, Ardaas, Ibadat to Prabhuji as per one's religion.
42. Training Center	- For special training of Sevasaathis for services.
43. Seva-Sangam	- For Abhishek, medical treatment, checkup, ward allocation etc. to Prabhuji at the time of admission.
44. Voluntary Service Provider Home	- For accommodation of voluntary service providers.
45. Balika Sadan	- For accommodation of girls in the age group of 5-18 years.
46. Shishu Griha	- For accommodation of children in the age group of 0-5 years.
47. Hepatitis Home	- For accommodation of Hepatitis Prabhuji.
48. Cardiac Home	- For accommodation of Prabhuji suffering from heart disease.
49. Respiratory Home	- For accommodation of Prabhuji suffering from respiratory disease.
50. M.R. Home	- For accommodation of mentally retarded Prabhuji.
51. Mentally ill Home	- For the accommodation of mentally ill Prabhujis.
52. Obesity Home	- For the accommodation of overweight Prabhujis.
53. Malnourished Home	- For the accommodation of malnourished Prabhujis.
54. Thyrocare Home	- For the accommodation of thyroid-related Prabhujis.
55. Hospice Home	- For the accommodation of seriously ill Prabhujis in their last stages.
56. Pain Home	- For the accommodation of pain-stricken Prabhujis.

57. Dementia Home	- For the accommodation of senior Prabhuji's suffering from dementia.
58. Mothers Home	- For the accommodation of mothers of children.
59. Physically disabled Home	- For the accommodation of physically handicapped Prabhuji's.
60. Ortho Home	- For the accommodation of Prabhuji's with broken bones.

### **EXPENSION OF APNA GHAR ASHRAMS :-**

This is a new approach particularly in mobilizing the network and alliance for helping helpless, homeless and sick persons having no resources. Surprisingly these groups are found everywhere but options for serving them are very limited. In crisis of resources, many helpless persons lost their lives due to lack of resources, help and care. It was not feasible to provide services to every inmate from Bharatpur 'Apna Ghar' Ashram. Therefore, to ensure services to every helpless, severe ill person, as per vision of the organization, the Expansion of the services was started by the Organization during 2011-12. During this year 5 new 'Apna Ghar' Ashrams have been started the details of which are as follows-

#### **1.) Apna Ghar Ashram Ratlam (M.P.):-**

This Ashram was started for the male prabhuji on **6th August 2023** with 35 bed capacity.



#### **2.) Apna Ghar Ashram Vidisha (M.P.):-**

This Ashram was started for the male prabhuji on 10th of October 2023. The 200 beds capacity The building was donated by Shri Vittal Das Maheshwari (Dangara) Ji in memory of his son Late Shri Rajesh Dangra Ji through Vittaldas - Lalita Devi Tulsi Yamuna Seva Trust.



### 3.) Apna Ghar Ashram Soronji (U.P.):-

This Ashram was started for the male prabhuji on **30th October 2023** with **50bed** capacity. The building has been provided by Shri Radheshyam ji Agarwal family of Ashish Masala, resident of Agra.



### 4.) Apna Ghar Ashram Vasai (Maharastra):-

This Ashram was started for the male prabhuji on **19th November 2023** with **250 beds** capacity.





### 5.) Apna Ghar Ashram Faridkot (Punjab):-

This Ashram was started for the male prabhuj on **30th November 2023** with **100 beds** capacity. Building provided by Red Cross Society in Faridkot.



### Proposed New Ashrams:

There are 8 Ashrams proposed to be started near future. The details of which are as under-

- 1.) Umta 2<sup>nd</sup> ( Gujarat)
- 2.) Kailadevi, Kaurali (Rajasthan)
- 3.) Mehandipur Balaji (Rajasthan):
- 4.) Auraiya (U.P.)
- 5.) Hodal (Haryana)
- 6.) Ambala (Haryana)
- 7.) Bhopal Female (M.P.)
- 8.) Mount abu (Rajasthan)

### EXPANSION OF ACCOMODATION FACILITIES AND INFRASTRUCTURE During 2023-24:-

With the passage of time, the number of Prabhuji (inmates) are increasing day by day in 'Apna Ghar' Ashrams. So, it becomes necessary to expend the infrastructure and accommodation facilities by expanding 'Apna Ghar' Ashrams in other part of the Rajasthan state and the country so that shelter for these homeless helpless hopeless and support less human and other beings can be made available. Most of them are mentally retarded or suffering from mentally

sick, old aged, fractured, wounded, T.B, HIV, paralysis and other infectious diseases. In addition, the accidental wounded sick cows, birds and animals are also being served at Apna Ghar Ashram Bharatpur. While expanding the accommodation and other facilities, the need of each inmate is also taken into consideration. The total residential capacity of all the Ashrams as on 31<sup>st</sup> March 2024 was 10500 beds. During this year the expansion for accommodation facilities and infrastructures developed are as follows:-

**1.) Apna Ghar Prabhu Prakalp Bharatpur:**

Under Apna Ghar Prabhu Prakalp the construction of 8000 bed capacity home for the homeless helpless destitute females is under progress. This project was started on 01<sup>st</sup> October 2020 and its proposed completion date is 30<sup>th</sup> September 2027. The Phase-I of this project having residential capacity of 1700 beds was completed and inaugurated on 01<sup>st</sup> January 2023. During this year the construction of second phase of this project was in progress in which following construction works was completed:-

**a) Mahansaria Sadan-II:-** This building is constructed on an area 131000 sqft and having residential capacity is of 1251 bed and inaugurated on 25<sup>th</sup> February 2024. This building has been constructed with the support of Sh Ashok Ji Mahansaria, Yogesh Agency Mumbai.



**b) Water Harvesting System:-** To fulfil the need of fresh water of the prabhuji a 1.30 Cr litre capacity water harvesting system has been constructed during this year. This system was developed with the kind support of Sh Narendra Ji Popat, USA in memory of his beloved mother. The rain water of



full campus is being collected in this system and used for the prabhujii for drinking and other purposes.



**c) Goshala Expansion:**

The Organization is also running a very big Goshala which was handed over by the Nagar Nigam Bharatpur last on 5<sup>th</sup> May 2022. During this year, 2 cow shades having capacity 250 cows each have been constructed and being taken in use for the cows.



## **Expansion of Existing Apna Ghar Ashrams:**

### **1.) Shri Ganganagar (Rajasthan):**

The construction of 500 bedding capacity building for this Ashram is under progress and scheduled to be completed within next 2 years. During this year the kitchen of the Ashram having capacity to prepare food for 500 prabhuji at a time has been constructed.

### **2.) Apna Ghar Ashram Hathras (U.P.):**

During this year the capacity of the Ashram has been increased from 50 to 75 beds and presently 76 prabhuji are residing in the Ashram.

### **3.) Apna Ghar Ashram Purulia (W.Bengal):**

50 bed capacity residential building has been constructed on second floor of the Ashram during this year.

### **4.) Apna Ghar Ashram Badi (Raj.):**

Construction of 350 bed capacity Ashram on the ground floor is in progress on the 80000 sqft land donated by Sh Keshav Chand Mangal USA. During this year the construction of 100 bed capacity building has been completed.

## **WORK IN PROGRESS:**

### **1.) Apna Ghar Ashram Bharatpur (Rajasthan):**

#### **a) Shashi Bhawan:**

The construction of 1200 bedding capacity building with area 134000 sqft is in progress. There is a provision of workshop 56'x130' for Rakhi-Udyog has also been taken in this building. Under Rakhi-Udyog the prabhuji will manufacture Rakhi on large scale and get involved themselves in this Udyog.

#### **b) Manj-Babuji ka Ghar:**

The construction of Manji-Babuji ka Ghar for 40 old aged persons (20 pairs) is under construction at the end of the year.

#### **c) Param-Sewa Grah:**

The construction of 180 bed capacity building for critical prabhuji is under progress and scheduled to be completed in next financial year.

### **2.) Vridhashram Jamdoli, Jaipur (Rajasthan):**

The construction of the 200 bed building which was started during 2022-23 is under progress and in finishing stage during the end of this year.

### **3.) Umta, Mehasana (Gujrat)**

Construction of 200 bed capacity building which was started during last year is under progress. There is a provision for both male and female residential homes have been taken in this building.

#### 4.) Govardhan Project:

The boundary wall of the Govardhan project has been completed in this year. For construction of 1000 bedding capacity Ashram, the sanctions of drawings etc. is under process.

#### 5.) Hodel Project:

The boundary wall of the Hodel project has been completed in this year. For construction of the Ashram, the sanctions of land conversion etc. is under process.

### Detail of Prabhuji Rescued/ Admitted, Rehabilitated and Expired during 2023-24:-

As on 31 March 2024 there were 10385 Prabhuji (Inmates) residing in all Apna Ghar Ashrams. During this year **9112** Prabhuji (inmates) rescued and admitted and **4289** Prabhuji (Inmates) rehabilitated by all Ashrams. Due to poor health, incurable diseases and old age 1728 persons were expired. The number of prabhuji (Inmates) in all 58 Apna Ghar Ashrams, as on 31st March 2024 were **13480**

Disease wise Detail of Prabhuji as on 31<sup>st</sup> March 2024 in all Ashrams:

S.N.	NAM E OF ASHRA M	DATE OF ESTAB LISHM ENT	Beh avi our Dis ord er	MENT ALLY RETAR DED	BLI ND	PARAL YSIS AND POLIO	HA NDI CAP PED	DEAF & DUMB	INJ URE D	FRA CTU RED	T.B. & AST HA MA	Hep atiti s	EPIL EPC Y	HIV/AIDS	CANCE R	LEP ROS Y	HEA LTH Y KID S	OTHER DISAB LED OLD AGED	HEA LTH Y IN MA TES	TOTAL MALE	TOTAL FEMAL E	GRAND TOTAL
1	BHARA TPUR	29.06. 2000	29 10	347	49	115	91	195	73	15	10 8	19 2	19 8	130	3	8	19 8	1113	81	2732	3094	5826
2	AJMER	03.07. 2011	33	44	6	8	0	1	4	4	1		7	0	0	0	0	8	9	69	56	125
3	KOTA	22.01. 2012	16 1	131	4	4	2	0	0	3	0	0	4	0	0	0	0	0	0	139	170	309
4	ALWER	24.06. 2012	28	19	2	2	2	7	0	0	0	0	0	0	0	0	0	14	10	84	0	84
5	DELHI- PUTHK HURD	28.10. 2012	25 9	91	14	15	5	8	50	10	17		15	0	0	2	0	80	70	636		636
6	BIKAN ER	26.05. 2012	74	8	2	11	3	2	1	3	1		7	1	4	1	3	5		126		126
7	Kokilav an	08.09. 2013	62	13	1	3	0	5	0	0	0		8	0	0	0	0	10	14	116		116
8	JODHP UR	02.03. 2014	13 5	0	0	6	1	7	21	13	5		0	0	1	0	0	13	0	197	5	202
9	OLD AGE HOME - BIKAN	30.06- 2014	45	116	5	16	6	5	4	2	0		9							208		208
10	DELHI- BUDP UR	16.11. 2014	88	80	16	12	1	22	17	5	5		30	0	2	0	2	60	35	0	375	375
11	SHRI GANG ANAG AR	14.12. 2014	46	40	4	2	6	3	5	2	5		3					20	10	146		146



12	Kotda School	15.12. 2014			23			81											63	41	104	
13	SHAM LI	29.01. 2015	96	1	2	5	0	5	2						2		4	8	102	23	125	
14	Pali	01.04. 2015		47	1	1	2	1		5								5	62		62	
15	NOKH A	02.09. 2015	24 9	77	43	5	47	10	5	0	0	0	25				61	59	581		581	
16	HINDA UN	31.07. 2016	24	21	1	4	3	5	0	0	0		3	1	0	0	0	8	36	106		106
17	BASSI-JAIPUR	18.09. 2016	64	30	1	8	8	8	10	10	2	6	0	2	0	0	0	25	30	204		204
18	Hathra s U.P	25.06. 2017	45	2	0	2	1	1	0	1	0		2				5	10	69		69	
19	Shivpu ri M.P	30.07. 2017	12 3	2	1	10	1	7					1				3	7	138	17	155	
20	Gover dhan U.P	03.09. 2017	54	9	0	4	1	2	3	0	0		1					9	83		83	
21	Firoza bad U.P	09.11. 2017	29	0	2	1	0	5	0	1	0	0	7				6	8	59		59	
22	Dabra Gwalio r M.P	11.02. 2018	68	0	0	4	0	2					1				1	4	70	10	80	
23	Purulia West Bangal	18.03. 2018	11 1	3	4	8	0	5	5	2	0	0	7	0	0	0	0	15	4	76	88	164
24	Shukar atal (UP)	17.09. 2018	35 4	1	0	9	1	3	2	2	1	0	9	0	0	0	0	15	10	407	0	407
25	Varana si (UP)	14.10. 2018	19 4	10	13	8	9	9	13	4	25	0	15	0	0	0	0	107	44	282	169	451
26	Meeru t(UP)	24.10. 2018	28	2	0	4	0	1	4	3	1	0	3	0	0	0	0	8	3	57	0	57
27	Bhiwa ni(Har yana)	27.01. 2019	10 6	6	1	4	1	8	2	4	0	0	5	0	0	1	0	2	23	111	52	163
28	Umta( Gujrat)	25.02. 2019	27	1	0	1	0	0	3	0	0	0	0	0	0	0	0	0	13	45	0	45
29	Nepal	09.02. 2019	11 1	12		2	5				4	5							16	155	0	155
30	Bhopal	21.08. 2019	68	15	1	4	2	1	1	1	1		5	0	0	0	0	6	5	110	0	110
31	Jaipur Mahila	02.01. 2020	23	0	0	1	0	0	3	0	0	0	0	0	0	0	0	0	3	0	30	30
32	Alwar mahila	23.02. 2020	68	20	0	0	0	2	0	0	0	0	0	0	0	0	0	5	20	0	115	115
33	Raigar h	11.03. 2020	62	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	67	0	67
34	Jamdol i	12.03. 2020	4	6	0	0	2	0	4	0	2	0	0	0	0	0	0	88	0	106	0	106
35	Amina gar	30.11. 2020	23	9	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	37	0	37
36	Udaip ur	21.03. 2021	18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	23	0	23
37	Vadod ara	04.04. 2021	16	1	2	2	1	0	0	0	0	0	0	0	0	0	0	8	3	33	0	33
38	Kucha mancit y	06.04. 2021	54	3	2	1	0	4	0	0	1	0	0	0	0	0	0	4		69		69
39	Puskar	15.07. 2021	5	2	2	2	1	2	0	2	1	0	0	0	0	0	0	0	23	40		40
40	Gandhi dham	18.07. 2021	20	1	0	0	0	3	2	0	0	0	0	0	0	0	0	4	2	32		32

			27	16	0	1	0	4	0	0	0	0	0	0	0	0	0	3	51		51	
41	Badi	09.08.2021																				
42	Vrinda wan	18.08.2021	71	1	0	2	0	2	0	1	0	0	0	0	0	0	0	4	6	87		87
43	Luckno w	28.08.2021	47	3	0	0	1	9	0	0	0	0	3	0	0	0	0	0		63	63	
44	Cuttac k	13.12.2021	7	44	1	1	0	0	0	0	0	0	2	0	0	0	0	0	14	69		69
45	Pilkhu a	25.12.2021	89	4		3		6	2	0	0	0	8				4	36		152	0	152
46	Pune female	05.03.2022	44	8	1	2	0	2	3	2	0	0	0	0	1	0	0	5	5		73	73
47	Noida	19.10.2022	187	28	2	2	1	14	3	0	1		26	0		0	0	12	18		294	294
48	Pune male	15.05.2022	50	1	2	4	1		4									4	3	69	0	69
49	Kanpur	11.10.2022	0	11	0	0	2	0	0	0	0	0	0	0	0	0	0	3	2	18		18
50	Vijayn agar Ajmer	02.10.2022	19	3	1	2	1	2		2	0	0	0	0	0	0	0	0	0	27	3	30
51	Neem ka Thana	20.12.2022	62	11	0	2	1	3	0	3	0	0	0	0	0	0	0	4	2	88		88
52	Punjab khor	29.01.2023	108	32	1	5	5	9	0	0	0	0	3	0	0	0	0	0	37	200		200
53	Raipur	30.03.2023	96	6	0	4	2	4	2	0	0	3	0	0	0	0	0	0	5	122		122
54	Ratlam	06-08-2023	33	2	0	1	0	0	0	0	1	0	0	0	0	0	0	0	2	39		39
55	Vidhis ha	10-10-2023	54	9	0	2	0	1	1	2	1	0	0	0	0	0	0	9	10	89		89
56	Soronji	30-10-2023	13	0	0	0	1		1	0	0	0	0	0	0	0	0	0	4	19		19
57	Vasai	19-11-2023	34	20	3	5	0	2	0	0	0	0	2	0	0	0	0	15	4	85		85
58	Faridk ot	30-11-2023	23	0	1	0	0	0	0	0	0	0		0	0	0	0	6	17	47		47
	G. Total																			8696	4784	13480

**Summary of Prabhuji admitted/rehabilitated/expired/ Increased from 1<sup>st</sup> April-23 to 31<sup>st</sup> March- 24**

Month	Total Admission during the Month	Rehabilitated/ discharged during the Month	Expired during the month	Prabhuji increased during the Month
April- 2023	647	263	108	276
May- 2023	684	302	101	281
June-2023	687	317	121	249
July-2023	857	368	115	374
August-2023	999	376	136	487
Sept-2023	821	383	175	263
Oct-2023	723	386	145	192
Nov-2023	572	343	163	66

Dec-2023	603	341	154	108
Jan-2024	620	338	235	47
Feb-2024	718	372	138	208
Mar-2024	1181	500	137	544
<b>Total</b>	<b>9112</b>	<b>4289</b>	<b>1728</b>	<b>3095</b>

## **Use of modern and latest Technology for improving the quality of services and system:**

Our monitoring system at various level makes our services effective which includes-

**1. Annual Service Calendar-** In this calendar, all activities related to services of the prabhujis, related to meetings of General Body/ Executive of Organization, Ashrams, Samities and helplines, Staff and office bearers trainings and workshops, other office related activities have been classified date wise. Every day as per work/ activities mentioned in the calendar informed to the concern and monitored its compliance through WhatsApp groups. There are 450 activities has been mentioned in the calendar for 365 days of the year.

**2. Daily Service Report-** of Prabhujis regarding number of prabhujis who have not had food, medicine with reasons, how many prabhujis have not taken their bath, not get their nails cut, how many bedsheets not changed on beds with prescribed reasons, report on toilets and ward inspection, chlorination of water during the day have to be submit by the ward incharge in office everyday by 2 PM. Other monitoring reports related to Wards, Office, Store, Kitchen, Medical and General Section etc. get from the related sections with checklists, so that quality of the services may be ensured.

**3. Accounts, Prabhuji's Data-** (admission form with details of prabhujis i.e. Name, age, health status, location from where they have been admitted, name of the informer, driver name and vehicle used for rescue with no., the cash or valuable material found from the prabhujis maintained, data related to their ward, progress of their health, address informed by the prabhujis etc. are also maintained online, by this the report of prabhujis state wise, district wise, disease wise, age wise, gender wise can be downloaded), Store, Staff, Medical and other records are being maintained on the Software developed by the Organization for the same. Face recognition system of the prabhujis has also been developed in the software. By this, the prabhujis can easily be traceable and individual services can be provided to the easily.

**4. E-Clinic** – Super specialist medical services are getting through E- Clinic from doctors anywhere in the world. Treatment of prabhujis through E-clinic by Doctors from U.S.A, England, in India doctors from Bangalore and Amritsar right

now. Presently consulting by doctors through E- Clinic for 16 days in a month are being given for more than 400 prabhujis of Ashram free of charges.

**5. Training and workshop for staff and office bearers-** The Organization has its own need based service and duty manual. Training and workshop provide to all type of staff to develop the skill and to update the office bearers by the theme/ services of the Organization.

**6. Daily planning and timely meetings-** To take immediate and proper decisions and planning on day basis, meetings of core committee (constituted with main office bearers), Executive board takes place on regular basis.

**7. Care every individual prabhujis-** The system is so developed, so that care of every individual prabhujis can be ensured.

8. Effective implementation through coordinators, section in charges that is operated by executive member of the Organization.

9. Transparency and faith- Maximum service part of each section (Medical, Accounts, Literature, Jeev Sewa, Social Media, Establishment, Store, Record Keeping, Prabhujis individual file record, Kitchen etc) is being either executed or monitored through the volunteers of the Organization. Hence all works in the Ashrams are being executed by the volunteers and staff with faith and transparent manner. And any person can get involve or take information of any type and any time from the Ashrams.

10. Strictly implementation of policies of the Organization at every level.

### **MEDICAL FACILITY:-**

To fulfil the medical requirements of patients of Apna Ghar Ashrams more than 75 part time Doctors, 92 trained nursing staff and health worker engaged in the services during the year. The patient also provide medical treatment in Government Hospital, Medical College and private hospitals as per requirements. In all ashrams there are 80 Ambulances and 2 Animal Ambulances, engaged in the services of helpless severe ill persons to providing immediate medical services and support.

### **MEDICAL HELPLINE AND MOBILITY:-**

Often seen that orphan and helpless patients injured in road accidents are die due to lack of medical support and care. Since the accident occurs in unpredictably manner, no attendants are available to look after these patients/injured persons in hospital, immediately. To fulfil this gap and support interruption, medical helpline support was initiated by the Organization at Bharatpur and Kota. It provides attendants in hospitals until someone from inmates families are not reported or take this responsibility. Every month the

organization benefiting more than 250 such type of patients through this helpline.

Apart from the expansion of the services, the Organization is focusing on monitoring and maintaining the quality of services being providing by the Organisation. The details of which are as under-

### **Expansion of Samities And Helplines:**

Organization has limited man power and resources to serve large number of helpless, homeless and resource fewer sick persons. Within these limited resources reaching to every patient is almost impossible for organization alone. For reaching at large number of such person, organization has promoted Apna Ghar seva samities (local units) and helpline at District and Tehsil level. 40 Apna Ghar seva samities and 58 help lines support the mission and objectives of organization in different part of state and the country at present.

### **Turning Towards Humanitarian Pilgrim:**

The genesis of concept to serve helpless, orphan was inspired spirits and for fulfilling it very limited activities were initiated. This pretty small initiation of service through Apna Ghar magnificently is turning towards humanitarian hubs. Many of individuals after visiting Apna Ghar and staying couple of days here, inspires with its way of serving and humanity. Large number of people from villages and cities coming to visit Apna Ghar as pilgrimage.

### **Nation Wide Volunteerism:**

In modern age where high majority of population is fascinating to materialistic attributes the increasing numbers of volunteerism for caring humanity and helpless is consisting a big turning of re-synthesis of humanism. And making this in reality Apna Ghar through action based strategy is fortunate enough as numbers of supporters and volunteers have joined. More than 1000000 persons have visited and involved themselves in serving the inmates as per their skills and talents directly or indirectly.

### **Uniqueness of the Organization:**

1. The Organization is working for the last needy person i.e., homeless helpless orphans going towards lingering death.
2. Every such person admit in the Ashram whether the accommodation is

available or not. Because the needy outside the Ashram has the first right on the resources of the Ashrams.

3. The services are being executed with direct involvement of the society. So many volunteers are getting involved in the services for these helpless destitute prabhuji in the Ashrams.

4. The services provided in the Ashrams are as per the need of the inmates living in the Ashram not as per the resources available.

5. No donation is collected from the society directly but a letter to God is placed at the board at every Ashram of the Organization and the demand written on the display board always fulfilled by God through various human beings comes at the Ashram.

6. The Organization has its own system to pick up the helpless orphan destitute person from the spot. Ambulances and rescue team at the Ashrams always ready to attend every call received through any means.

7. To reach every such needy, Samities and Helplines constituted by the Organization at local level are also available in many cities, so that service to that needy can be provided without any delay. These Samities and Helplines are working as referral centres for the needy persons found in their areas.

### **Organizational Achievements:**

1. The main achievement of the Organization is that we are following our vision and mission with our ethics and determination.

2. There are 58 Ashrams having residential capacity for more than 13000 beds are being running and we are in a position to cover up almost major part of Northern India to provide services to these homeless helpless hopeless persons.

3. Apna Ghar Ashram Bharatpur is now become the largest institute of India of its kind, as per number of prabhujis, specifications and services.

4. We have rehabilitated more than 35000 such type of prabhujis in their families or other way after been cured, in 23 states of India. During admission prabhujis generally are not in a condition to inform about their addresses, even about their name and number of cases, the name has been given by the Organization. As per regular treatment and care maximum prabhuji are in the position to inform some details about their families. The family addresses informed by the prabhujis are then search by the Rehabilitation Cell of the Organization through internet, police and other means. After searching and confirmation about the family, the information of their family member residing in the Ashram is given and through proper verification and legal formalities the prabhuji handed over to their family.

In many cases the family not agree try to take them back, such prabhuji get involved in different service activities like kitchen, sewing, office, medical, construction, gate keeper, Assistance in different sections etc. Some prabhuji are never able to inform about themselves, will be remained in the Ashram and get involved in the services.

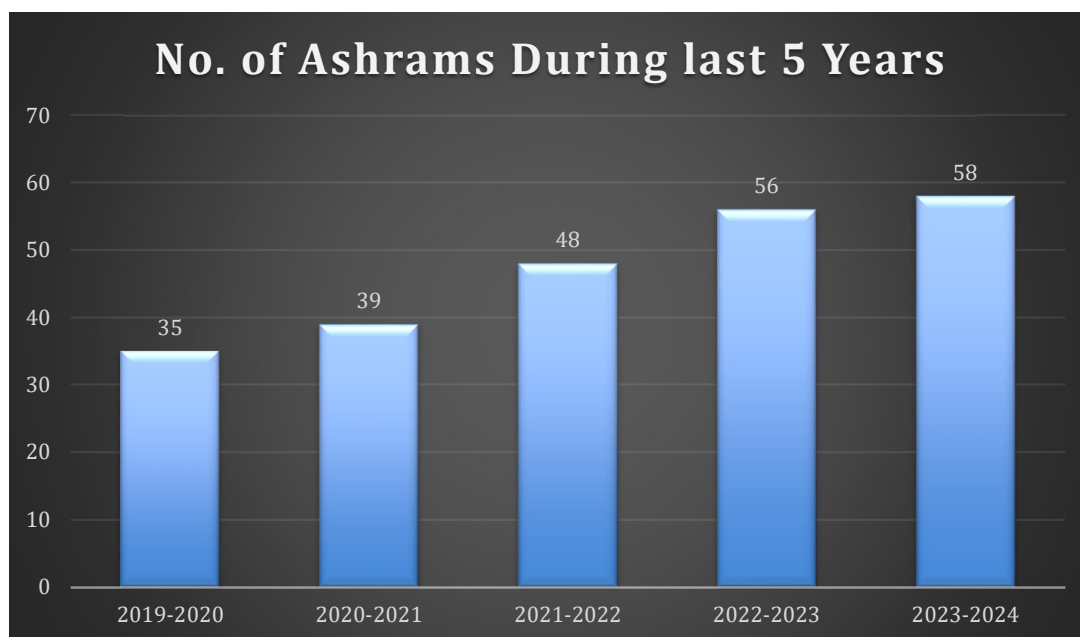
It is our fundamental duty to provide health, moral values, education and family as per possibility to the children of the Organization. So, the children are admitted in the best schools, so that they can get qualitative education and get employment easily when they be adult. The girls who are in marriage age, marriage for those girls arranged by the Organization in well settled families.

5. More than 10 lakh peoples (members, volunteers, donors, helpmates, silent supporters, followers on social media etc.) are attached with the services of the Organization directly or indirectly.

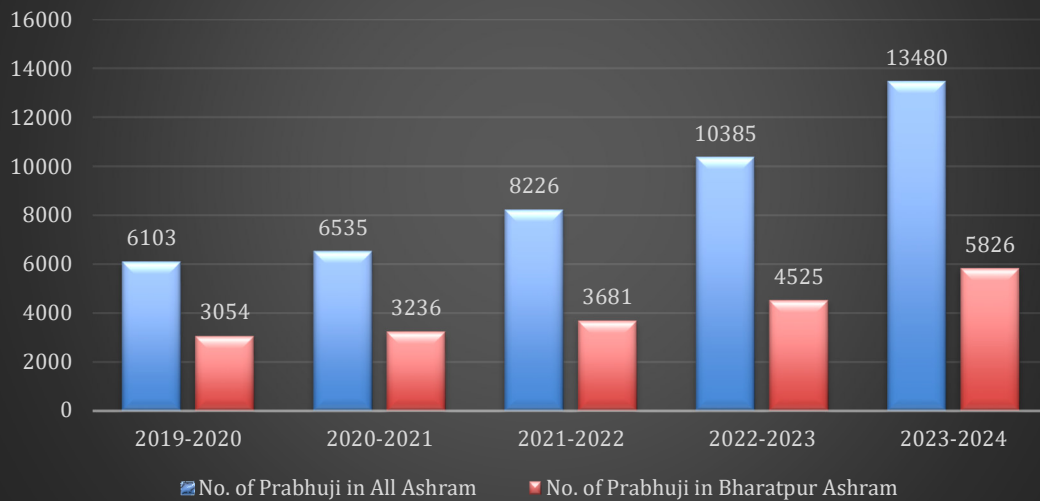
6. The Organization is continually maintaining the quality of services (as mentioned above) with the expansion of Ashrams and continually increasing the number of Prabhuji.

7. Through these services we have developed the faith of the people up to that level that lakhs of people come every year in the Ashrams acknowledging it as a worship place according to their own faith through so many buses and other vehicles with banner of “Pilgrimage of Apna Ghar”.

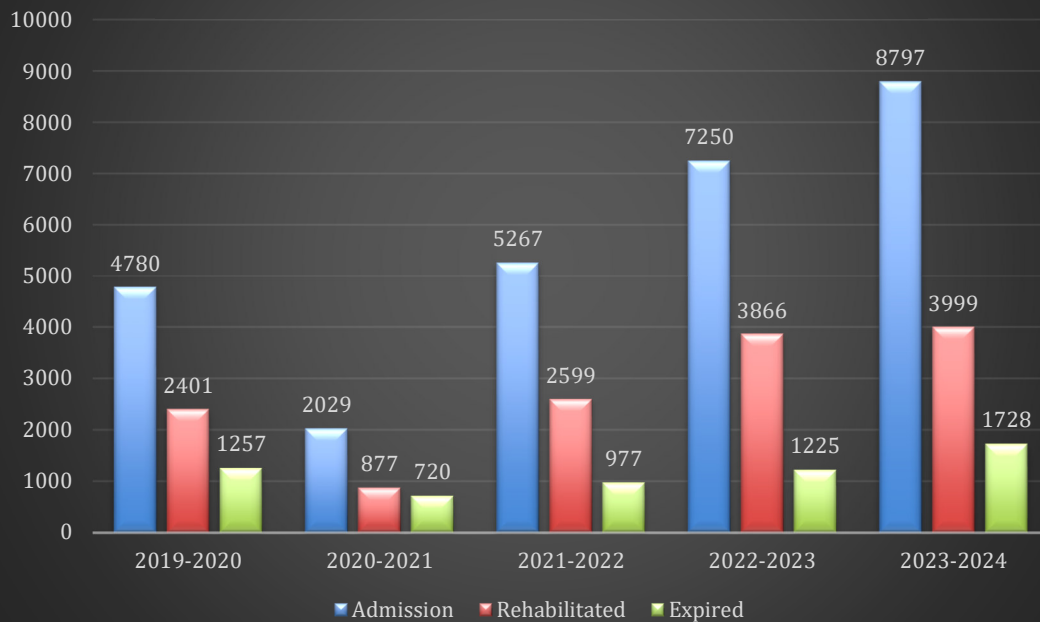
### **Details of progress the Organization during last 5 years:**



## No. of Prabhuji during last 5 years as on 31st March of the year in All Ashrams & Bharatpur Ashram

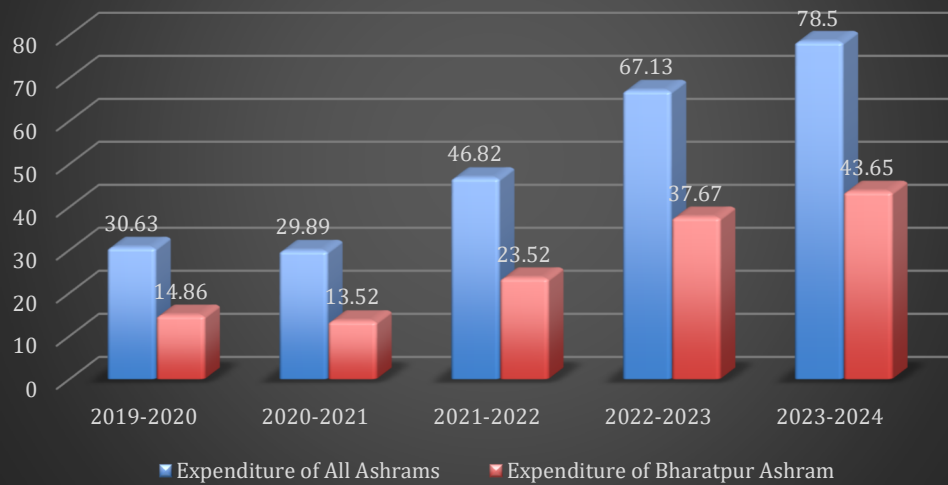


## Admission/Rehabilitated/Expired Prabhuji during last 5 Years

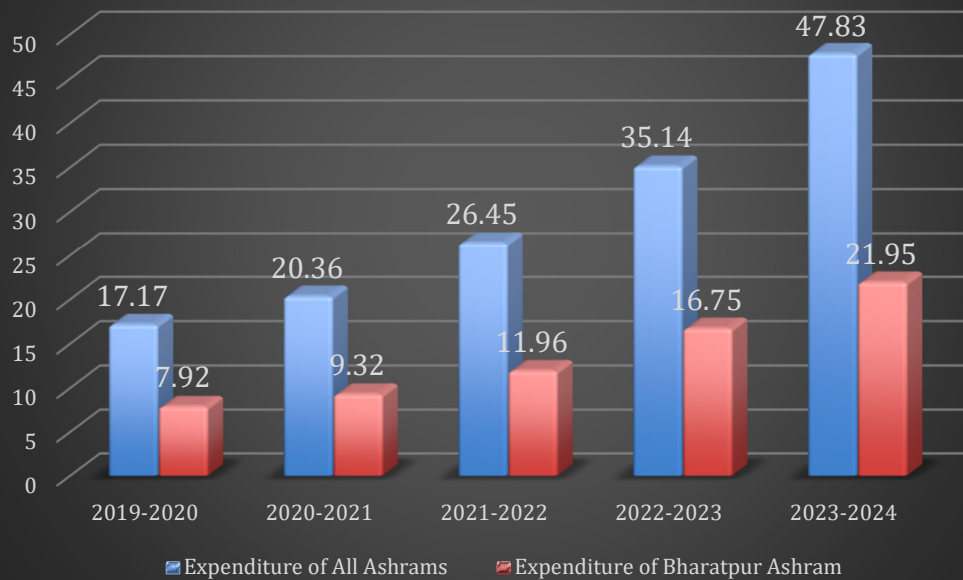


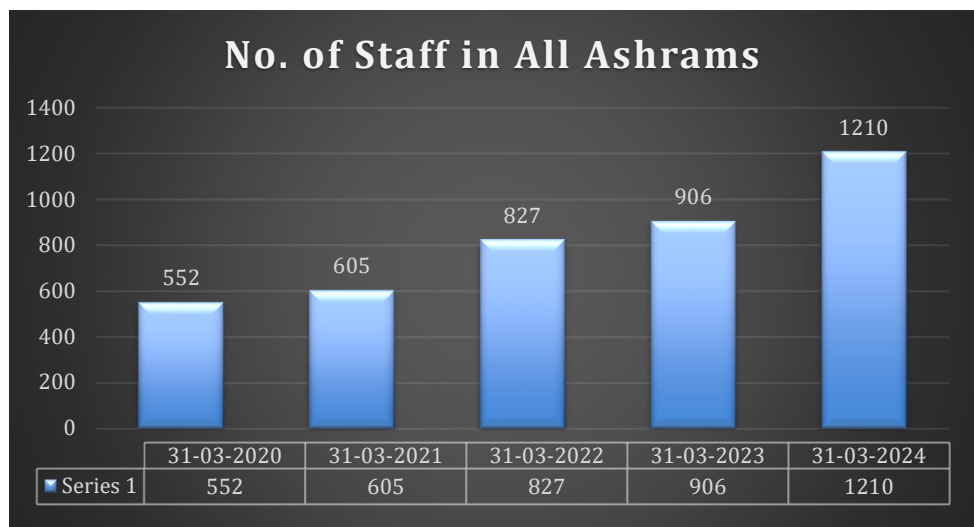


## EXPENDITURE OF THE ORGANIZATION AND OF BHRATPUR ASHRAM DURING LAST 5 YEARS (IN CRORE)



## RUNNING EXPENDITURE OF THE ORGANIZATION AND OF BHRATPUR ASHRAM DURING LAST 5 YEARS (IN CRORE)





Distribution of staff according to salary levels as on 31/03/2024			
Slab of gross salary (honorarium) plus benefits (Rs per month)	Male (Nos)	Female (Nos)	Total (Nos)
<5000	23	7	30
5,000 - 10,000	408	216	624
10,000 - 25,000	380	165	545
25,000 - 50,000	7	3	10
50,000 - 1,00,000	1	0	1
1,00,000 >	0	0	0
<b>Total</b>	<b>819</b>	<b>391</b>	<b>1210</b>
Total cost of international travel by all personnel (including volunteers) and Board members			
Name	Designation	Destination	Purpose
NIL	NIL	NIL	NIL
<b>Total</b>			
	Name	Designation	Remuneration (in Rs.)
Operational Head of the Organization: (including honorarium):	Dr. B.M. Bhardwaj	Founder	Honorary
Highest paid person in the Organization (staff or consultant):	Sh Zeeshan	Software Engineer	540000
Lowest paid person in the Organization (staff or consultant):	Sh Rohit	Part time Sweeper	36000

### Staff Details:

Gender	Paid (Part Time)	Paid (Full Time)	Volunteer
Male	18	801	25
Female	5	386	8

**AVERAGE HONORARIUM = Rs 111572 / PER YEAR**

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